Issues Not Added to a Structure when Using Links Synchronizer or Import

Question

I'm trying to use Links synchronizer (Import) with link type X but the issues are not added to the structure.

Answer

Unless **Exclusive Mode** option is not turned on, Links synchronizer does not add issues to the structure.

- If you'd like to add **all** issues that have a link of type X to the structure, run Import with Exclusive Mode turned on.

  > ⊘ Note that if you install a synchronizer (rather than run an Import) with **Exclusive Mode** flag, it will continuously work both ways - removing issues from the structure will cause links to be removed. If you run a Resync and choose direction from Structure to Links, then all links of type X between issues that are not in the structure (but from projects enabled for Structure) will be **deleted**. If you Resync an empty structure to links with Exclusive Mode on, you'll effectively remove all links of that type.

- If you'd like to add **some** of the linked issues to the structure, you need to first add them via Search or Saved Filter Synchronizer, and then run Import **without** Exclusive Mode flag, or install and resync a synchronizer.

See also: Links Synchronizer