Documentation

Pocket Desk

Pocket Desk is a mobile companion for Atlassian JIRA Service Desk. This is the documentation about Pocket Desk and Pocket Desk Connector. For more information on JIRA and JIRA Service Desk, please visit Atlassian Documentation.

> ⓘ Pocket Desk is made for the Service Desk Team members only. The customers or other users who'd normally use Customer Portal or just create issues in JIRA will not be able to use Pocket Desk. JIRA administrators can use Pocket Desk if they are a part of a Service Desk Team, but Pocket Desk has no features specifically for JIRA / JIRA Service Desk administration.

Current Compatibility Information

Devices supported	iPhone 4, 4S, 5, 5s, 6, 7 with iOS 7 or later
JIRA versions	JIRA 6.3.15 - JIRA 7.2+ JIRA Cloud is not supported
JIRA Service Desk versions	JIRA Service Desk 2.3.6 or later

Contents