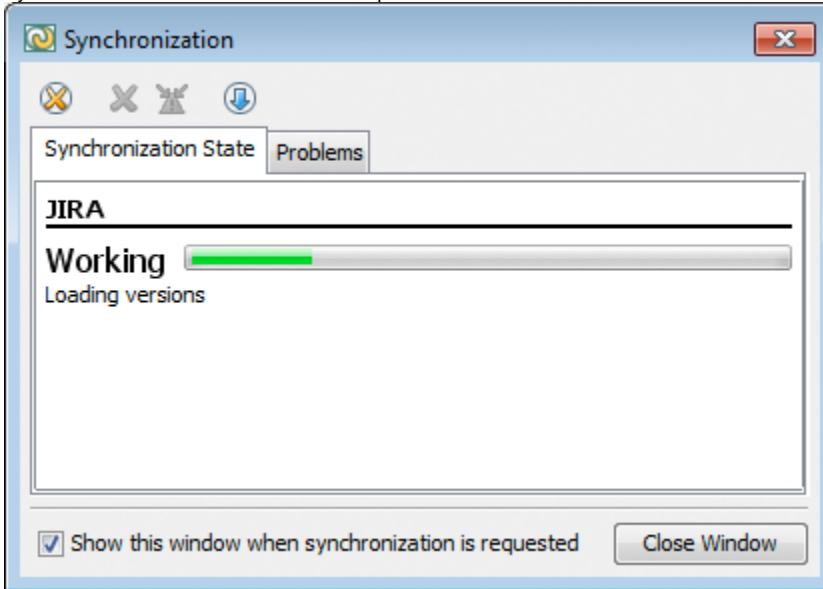



Performing Full Synchronization of Local Database

JIRA Client performs periodical [synchronization](#) to keep your [local database](#) up-to-date. But sometimes you need to force full synchronization to update local database and issues metadata completely or when some problems have occurred.

To run full synchronization:

1. Select **File | Synchronize** menu item, or press **Ctrl + F5** (**+ + F7**), or navigate to the status bar and click the status link. Synchronization is started and a window opens.



2. Wait while JIRA Client finishes synchronization process. If it finishes normally, **Done** message is displayed in the **Synchronization State** tab and **Synchronized** link - on the status bar (see [Your First User Experience](#)) respectively. If any problems occurred, navigate to the **Problems** tab and explore them in detail. To solve the synchronization problems, click the **Resolve selected synchronization problem** button  or navigate to the problematic issue and, for example, [resolve a conflict manually](#).

See Also

- [Conflicts and Merge](#)
- [Synchronization](#)
- [Working with Issues](#)
- [Knowledge Base](#)