How to restore the structure using History

Sometimes you might want to restore a structure to some previous state. For example, if it was incorrectly modified by some user, or if some synchronizer was not configured correctly and it did not work the way the user expected.

Here is what you can do in this situation:

- 1. Open the structure History panel.
- 2. In the history, find and select the moment when the structure was in the desired state (before the unwanted changes took place).
- 3. Press CTRL+A to select all issues and press CTRL+C to cut them to clipboard.
- 4. Switch off history panel and press CTRL+V this should rearrange structure according to the view you selected in the history.



If you have some complicated synchronizers (for example, the ones, which use S-JQL in their configuration), it may be a good idea to temporarily disable the synchronizers before restoring and then enable them back and run the resync.