

Modifying Synchronizer

You can change the parameters of a synchronizer to alter how it works. If the synchronizer is enabled (and so, working in the background), it first needs to be stopped.



Changing synchronizer's parameters may completely change the result of synchronization. That's why the synchronizer first needs to be stopped, and after the parameters are changed, [Resync](#) is recommended.

To edit a synchronizer:

1. Open **Manage Structure** page using top navigation Structure menu.
2. Find the structure of the synchronizer you'd like to edit. Click on the **Settings** link in the **Sync With** column.



If you don't see **Settings** link in the **Sync With** column, then you possibly don't have **Control** permissions on this structure.

3. Find the synchronizer you'd like to edit. Click on the **Edit** link or the **Disable and Edit** link in the **Operations** column. The synchronizer will be automatically disabled.



If you don't see neither the **Edit** link nor the **Disable and Edit** link in the **Operations** column, then the synchronizer is probably provided by the third-party plugin and does not support editing.

4. Set the new synchronizer parameters. Also, if you are a **JIRA Administrator** and not the synchronizer owner, choose if you want to become the new synchronizer owner.
5. Press **Apply** button. This will update the synchronizer parameters and make you the new owner of the synchronizer (unless you chose not to do so in the previous step). However, the synchronizer is not enabled yet:
 - a. Before synchronization is enabled, you might want to run Resync to bring the current state of the structure and JIRA to the same page. In that case, press **Resync and Enable** button, or later use the same link on the synchronization settings page.
 - b. If you need to enable synchronization without resyncing first, press **Enable without Resyncing**.
 - c. You can enable and resync the synchronizer later from the synchronization settings page. Press **Done** if you don't need to enable the updated synchronizer now.