Frequently Asked Questions

- Cannot Create an Issue With +Next Issue (+Sub-Issue) Because of the Required Fields
- Add-on Manager Says Structure Is Unlicensed
- No Check Mark Displayed for a Resolved Issue
- Structure Won't Start
- After an Issue is Moved to Another Project, It Cannot Be Found in the Structure
- User Cannot Access Structure
- Where Do I Find the Jira Server ID?
- Using Subtasks and Structure
- Difference from Sub-tasks
- Performance Considerations
- How to restore the structure using History
- Can a Structure be Exported to Microsoft Word?
- Convert time data in Excel export to Jira format
- Data Center Approved Apps FAQ

 - What are Data Center approved apps?
 Didn't Structure already work with Data Center?
 - Why has Structure made this change?
 - What are the criteria for being Data Center approved?
 - Why should I upgrade to the Data Center approved app version?
 - Why is the price different for Data Center approved apps?
 - Do I have to switch to the Data Center approved version? Can I continue to use the server app in Data Center?