

Add-on Manager Says Structure Is Unlicensed

Question

I have a valid license installed. Why do I see Structure as **Unlicensed** or having **Action Required** in the Add-on Manager?

Answer

That may be so because Add-on Manager is not aware of ALM Works licenses. To verify the true status of your Structure license, check the **Administration | Structure | License Details** page. If it indicates the license is OK, you can safely ignore the status of the Structure license in Add-on Manager.

Structure supports two kinds of licenses — purchased via Atlassian and issued by ALM Works. For details, please see [Setting Up Structure License](#).