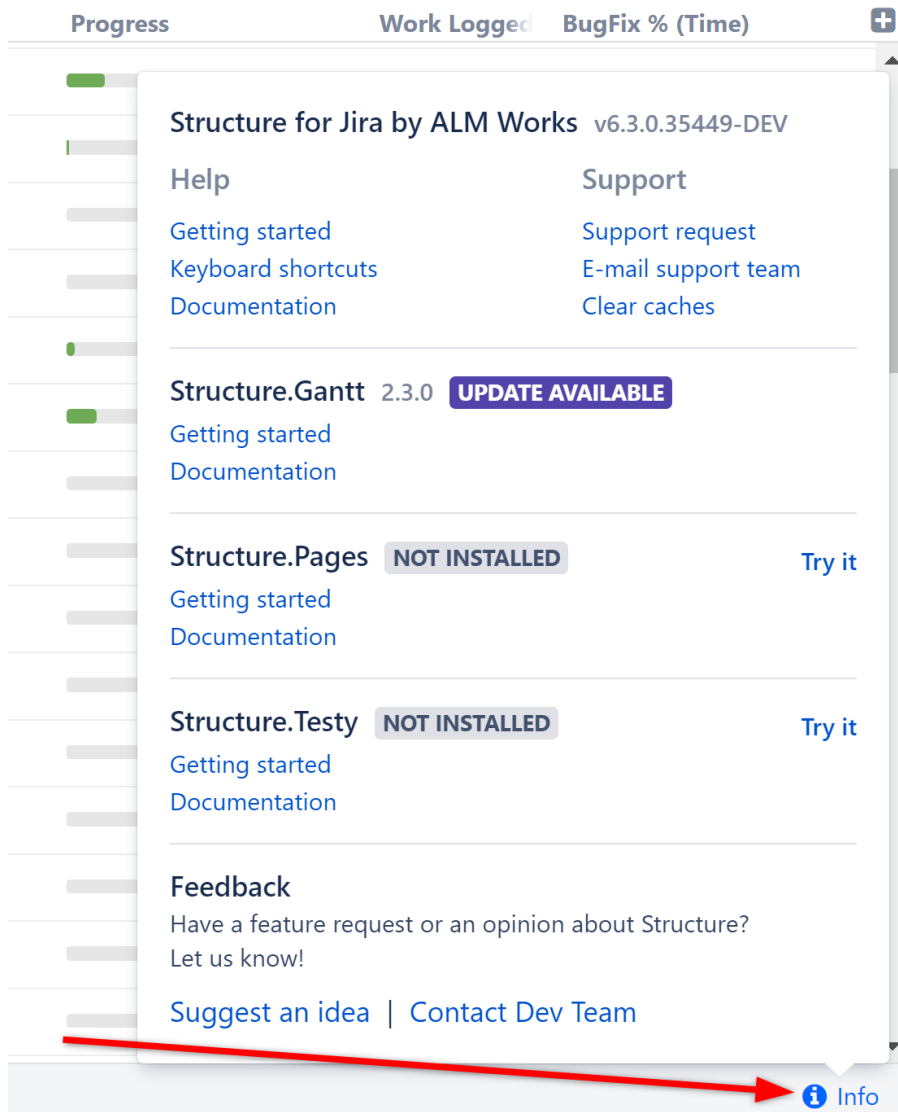


# Getting Help

Should you have any questions or need assistance (whether regarding a feature of Structure or a personal need), we encourage you to refer to our [Structure User's Guide](#) or contact our support team.

## Resources Within Structure

If you have a question or need assistance while working with Structure, click the **Info** link at the bottom right corner of the Structure Widget. This contains links to documentation and keyboard shortcuts, version and update information for Structure and Structure extensions, and links for our support services.



The screenshot shows the 'Structure for Jira by ALM Works' widget interface. At the top, there are three tabs: 'Progress', 'Work Logged', and 'BugFix % (Time)', followed by a '+' icon. Below the tabs is a list of progress bars. A modal window is open, displaying the following content:

**Structure for Jira by ALM Works** v6.3.0.35449-DEV

Help	Support
<a href="#">Getting started</a>	<a href="#">Support request</a>
<a href="#">Keyboard shortcuts</a>	<a href="#">E-mail support team</a>
<a href="#">Documentation</a>	<a href="#">Clear caches</a>

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**Structure.Gantt** 2.3.0 **UPDATE AVAILABLE**

[Getting started](#)  
[Documentation](#)

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**Structure.Pages** **NOT INSTALLED** [Try it](#)

[Getting started](#)  
[Documentation](#)

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**Structure.Testy** **NOT INSTALLED** [Try it](#)

[Getting started](#)  
[Documentation](#)

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**Feedback**  
Have a feature request or an opinion about Structure?  
Let us know!

[Suggest an idea](#) | [Contact Dev Team](#)

A red arrow points from the bottom of the modal window to the 'Info' link in the bottom right corner of the widget.

## Contact Us

Feel free to write back to ALM Works if you have any questions, feature requests or problems:

- [Submit a support request, report a bug or suggest a feature](#)
- [Suggest an idea](#) on our UserVoice forum
- [Write to us](#) just to say hi or with any comments or questions