Restoring Structure from Backup

Restoring structure from backup brings back the structures, synchronizers, views and other data created at the moment of backup.



Restoring structure will not affect issues in any way or restore them. The issues that make up the hierarchy should already exist in JIRA. If you do full restore, then you need to run the standard JIRA data restore first - see Structure Backup, Restore and Migration.



The issues and other items in the structures are identified by their internal numeric ID. If you have transferred issues via JIRA's Project Import, issue IDs have changed and so you need to use Structure Migration.

Use Restore Structure when:

- the backup was made on this JIRA instance or on its predecessor,
- and, you need to fully restore structure data,
- and, you can lose the current structure data stored on this JIRA instance (issues are not affected, only their organization into structures).

To restore the structure from backup:

- 1. Navigate to Administration | Structure | Restore Structure.
- 2. Enter the full path to the structure backup file (either .xm/ or .zip).
- Click Restore
- 4. If Structure currently has any data, it will ask you to confirm the restore operation. Restoring from backup clears all Structure data, and it cannot be undone! If you have data that you're overwriting, you might want to perform Backup first.
- 5. You will see the Process Status page that will tell you if Restore is going on or is finished. Once it's finished, you'll be able to see the result and possibly some warning messages.

After the structure has been restored, open Structure | Manage Structure page to see if the structures are there.



You also can restore structure data from backup files made with the earlier versions of the Structure plugin, including Structure 2.