

# Deskzilla Command Line Options

See [How to Use Deskzilla Command Line Options](#)

## **deskzilla.license**

Accepts: valid file path (either absolute or relative to Deskzilla installation directory)

Since: 1.2

Sets the license key to be used. If not set, the user may be asked for a license key. If set to an invalid or non-existing file, Deskzilla will not be able to start.

## **deskzilla.workspace**

Accepts: valid directory path

Default: .Deskzilla subdirectory in the user's home dir Since: 1.2

Sets the workspace to be used. Alternatively, the workspace directory may be specified as a parameter, e.g. *deskzilla.exe /home/me/myWorkspace*.

## **deskzilla.home**

Accepts: valid existing directory name

Since: 1.0

Sets the home directory for Deskzilla. If not set, the directory is guessed based on the current directory and the directory where Deskzilla executables are located.

## **deskzilla.debug**

Accepts: true/false

Since: 1.0

If set to true, Deskzilla will give more detailed output to the console and to log files.

## **no.splash**

Accepts: true/false

Since: 1.0

If true, Deskzilla will not show a splash screen when starting.

## **show.unsync.counters**

Accepts: true/false

Since: 1.1

If true, unsynchronized queries will also show the number of bugs (in the database).

## **debug.counters**

Accepts: true/false

Since: 1.1

If true, Deskzilla will log statistics about queries counting.

## **no.winlaf**

Accepts: true/false

Since: 1.0

If true, do not patch Windows look and feel with winlaf project.

## **use.metal**

Accepts: true/false

Since: 1.0

If true, use metal look-and-feel.

## **socket.timeout**

Accepts: positive integer number (milliseconds)

Default: 30000

Since: 1.0.2

Defines the SO\_TIMEOUT parameter for all sockets in the application. If there's no response from server for the specified amount of milliseconds (not seconds!), the connection will abort.

## **force.http10**

Accepts: true/false

Since: 1.1

Makes Deskzilla connect to HTTP servers using HTTP/1.0 regardless of server capabilities.

## **force.http11**

Accepts: true/false

Since: 1.1

Force HTTP/1.1. Not used.

## **bugzilla.dump**

Accepts: all/errors

Since: 1.0.2

Makes Deskzilla log pages that are returned from Bugzilla into "bugzilla" folder under "log" folder. If set to "errors", only pages that caused exceptions or errors will be logged.

## **disable.new.version.check**

Accepts: true/false

Since: 1.1

If true, no automatic checks for a new version of the application will be made.

**font.size**

Accepts: integer

Since: 1.1

Changes default font size for the application. The number corresponds to the font size of a label. If default font size of some component is different from the default size of a label, then the size will be scaled.

**font.size.abs**

Accepts: integer

Since: 1.1

Changes default font size for the application. Sets the specified number as the default font size for all components.

**auto.sync.period**

Accepts: integer

Since: 1.1

Obsolete as of: Deskzilla 1.6, JIRA Client 1.3 (use full.sync.period and quick.sync.period)

Default: 30

Sets the number of minutes between automatic resynchronization.

**auto.sync.period.failed**

Accepts: integer

Since: 1.1

Obsolete as of: Deskzilla 1.6, JIRA Client 1.3 (use full.sync.period.failed)

Default: 10

Sets the number of minutes between automatic resynchronization.

**arial.unicode**

Accepts: true/false

Since: 1.1.1

Default: unspecified

If set to true, forces Deskzilla to use font "Arial Unicode MS" instead of Tahoma. This may be needed to make Deskzilla display Chinese characters correctly.

**form.combobox.drop.count**

Accepts: positive integer

Since: 1.2.1

Default: OS-specific

If set, overrides the default value for the maximum number of options appearing in the drop-down box of certain comboboxes (Component, Version, Milestone, etc).

**debug.httpclient**

Accepts: true/false

Since: deskzilla 1.3

Default: false

If set, allows all httpclient log messages into the application log.

**bugzilla.xml.maxload**

Accepts: positive integer

Since: deskzilla 1.5.1

Default: 100

Sets the maximum number of bugs requested from Bugzilla's xml.cgi with a single HTTP request. When Deskzilla needs to download more bugs, it will break download into several requests.

**jira.xml.maxload**

Accepts: positive integer,  $10 \leq \text{maxload} \leq 1000$

Since: jiraclient 1.3

Default: 100

Sets the default page size for loading issues in XML form from issue navigator. Note that even if you set maxload to some value, JIRA Client may in certain cases ask for larger pages in order to perform correct download.

**jira.reload.stepback**

Accepts: positive integer (milliseconds)

Since: jiraclient 1.3

Default: 64800000 (18 hours)

Sets the amount of time JIRA Client steps back from synchronization point when loading changed issues.

**full.sync.period**

Accepts: positive integer (minutes)

Since: deskzilla 1.6, jiraclient 1.3

Default: 720 (12 hours)

Sets the period of full synchronization, which loads all metadata from the server and may take some time.

**full.sync.period.failed**

Accepts: positive integer (minutes)

Since: deskzilla 1.6, jiraclient 1.3

Default: =full.sync.period

Sets the period between failed full sync and next full sync attempt.

**quick.sync.period**

Accepts: positive integer (seconds)

Since: deskzilla 1.6, jiraclient 1.3

Default: 150 (2.5 minutes)

Sets the period between quick synchronizations

**jira.loadmeta.pt.max**

Accepts: positive integer

Since: jiraclient 1.3

Default: 100

If the PROJECTS\*TYPES number is greater than this setting, JIRA Client will not load custom fields per-project, per-issuetype. If you have large number of projects and your custom fields are highly configured (enabled for specific projects AND issue types), you might need to increase this number.

**no.spellcheck**

Accepts: "true"

Since: jiraclient 1.3, deskzilla 1.6; not effective in jiraclient 1.7

Default: -

Use this option to disable spell checker.

**spellcheck**

Accepts: "true"

Since: jiraclient 1.7

Default: -

Use this option to enable spell checker.

**dz.ignore.product.defaults**

Accepts: "true"

Since: deskzilla 1.6 hf 15

Default: -

Starting with version 1.6, Deskzilla sets all values on the New Bug form to the product defaults, as seen on the "New Bug" Bugzilla web page. Use this option to make Deskzilla behave like in older versions: remember the last used values for fields per project.

**bugzilla.qload.noattach**

Accepts: "true"

Since: deskzilla 1.6

Default: -

When set, Deskzilla will ask Bugzilla not to send attachments with xml bug info. This option may be used as a workaround to out-of-memory caused by a large attachment in XML.

**bugzilla.xml.req.mindelay**

Accepts: integer from 0 to 60

Since: deskzilla 1.7

Default: 0

When set to non-zero, defines the number of seconds that must pass between consecutive page load during long query download.

**bugzilla.comment.line**

Accepts: integer value

Since: Deskzilla 3.1.1 hf 242

Default: 80

The maximum length of a comment line in Bugzilla, in chars. When Deskzilla uploads a comment, it will insert line breaks to ensure that no line exceeds this length. Also, when downloading comments from Bugzilla, Deskzilla will try to display them without the line breaks needed to accomodate for the maximum comment length in Bugzilla.

**bugzilla.comment.nowrap**

Accepts: true/false

Since: Deskzilla 3.1.1. hf 242

Default: false

When set to true, Deskzilla will not insert line breaks into comments when they are uploaded to Bugzilla, and will not try to remove line breaks from comments downloaded from Bugzilla.