Deskzilla Upgrade

To upgrade Deskzilla, do the following:

1. Stop Deskzilla if it is running.
2. Backup your workspace .
3. Depending on your operation system do the following:
    a. For Windows:
        i. Run the downloaded installation file.
        ii. When prompted for installation directory, select the directory used for previous installation.
    b. For Linux - unpack the downloaded archive over the previous version.
    c. For Mac OS X - copy the application from the downloaded image over the previous version.
4. After launching the new version for the first time, run full synchronization using **File** / **Synchronize** menu.
5. If you're using Bugzilla flags, Deskzilla needs to reload bugs from Bugzilla in order to get information about their flags. Right-click the top-level query that you're using (like "All Open Bugs") and select **Reload Query from Server**.