Structure FAQ

Frequently Asked Questions

- Data Center Approved Apps FAQWhat are Data Center approved apps?
 - Didn't Structure already work with Data Center?
 - Why has Structure made this change?
 - What are the criteria for being Data Center approved?
 - Why should I upgrade to the Data Center approved app version?
 - Why is the price different for Data Center approved apps?
 - Do I have to switch to the Data Center approved version? Can I continue to use the server app in Data Center?
- Cannot Create an Issue With +Next Issue (+Sub-Issue) Because of the Required Fields
- Plugin Manager Says Structure Is Unlicensed
- No Check Mark Displayed for a Resolved Issue
- Structure plugin won't start
- After an Issue is Moved to Another Project, It Cannot Be Found in the Structure
- User Cannot Access Structure, Although Permissions Have Been Granted
 Issues Not Added to a Structure when Using Links Synchronizer or Import
- Where to find JIRA Server ID
- Integration with JIRA Agile (Greenhopper)
- Using Subtasks and Structure
- Difference from Sub-tasks
- Changes Made to Links Are Not Written to Activity Stream and Issue History
- Performance Considerations
- How to restore the structure using History
- Can I export a structure to Microsoft Word so that it can be emailed as a document?
- Convert time data in Excel export to Jira format