Setting Up Structure License

Unless your Jira runs on one of the [free licenses](#), Structure requires a license key to work. You can get a free, no-obligation 30-day evaluation license key for your Jira server in a few seconds.

Setting Up Evaluation License

1. Navigate to **Administration | Structure | License Details**.
2. Look at the **Current License** section - if there's no license there or if the license is expired, you will need to get an evaluation license or purchase a commercial license.
    - If the **Current License** section says you have a **Free License**, then your Jira must be qualifying for automatic free license and no further action is needed from you. See [When Structure is Available for Free](#).
3. To get a free 30-day unlimited-users evaluation license, follow the **Get Evaluation License** link on the Structure license page, or open the [evaluation license request page](#) directly. In the latter case, please enter your Jira Server ID to ensure you receive a correct license.

> ✅ You can also get an evaluation license from the Atlassian Marketplace. Simply go to the **Manage Add-ons** page, find the Structure add-on and click the **Try** or **Free Trial** button.

> ⚠️ If you have installed a license you received directly from ALM Works, Manage Add-ons may show that Structure is *Unlicensed* or *Action Required*, because it's not aware of the ALM Works license. You can check the true license status on the **Administration | Structure | License Details** page — if it shows that the license is OK, you can safely ignore the status of the license in Manage Add-ons.

Licenses from ALM Works and from Atlassian

Structure supports two kinds of licenses — issued by ALM Works and issued by Atlassian. These licenses are functionally equal — you can use either kind to get the same functionality in Structure. The prices are also the same.

The following table summarizes the differences and provides instructions for both kinds.

	License from ALM Works	**License from Atlassian**
Purchased at	[ALM Works website](#)	[Atlassian Marketplace](#)
Managed at	The license key is sent to you by email	Manage with other Atlassian licenses at [my.atlassian.com](#)

License key looks like this:	`-----BEGIN CERTIFICATE-----`
	`MIIEYTCCAkmgAwIBAgIGAT2oPFqOMA0GCSqGSIb3DQE...`
	`... at least 20 lines of symbols ...`
	`-----END CERTIFICATE-----`
		`AAABEA0ODAoPeNp9UE1P`
		`g0AUvO+v2MSbCc0uQZO.`
		`..`
		`... at least 4`
		`lines of symbols ...`

Installation Instructions	1. If you have a license from Atlassian installed, first remove it in **Manage Add-ons**. 2. Open **Administration | Structure | License Details**. 3. Copy and paste the key to the **Install License** section and click **Install License**.	1. Open **Manage Add-ons**. 2. Locate and open the Structure section. 3. Copy the license key into the **License** box and click **Update**.
Uninstallation Instructions	1. Open **Administration | Structure | License Details**. 2. See the details of the installed license and click **Uninstall**.	1. Open **Manage Add-ons**. 2. Locate and open the Structure section. 3. Clear the license key from the **License** box and click **Update**.
Purchasing differences	• Besides advance payments with credit card, wire transfer or other payment methods supported by our payment processor, we can also accept purchase orders on Net 30 terms. • VAT and taxes may be handled differently from Atlassian, as our payment processors are located in the USA and Germany. ALM Works is based in the US, and for direct purchases using Wire Transfer, we do not charge VAT or any other taxes.	• Purchasing from Atlassian is not available in [certain countries](#).

Purchasing a Commercial License

Structure licenses can be purchased from ALM Works, from Atlassian, or through Atlassian Solution Partners and resellers.

Purchasing from ALM Works

Commercial licenses from ALM Works can be purchased at http://almworks.com/structure/purchase.html.

To generate a license, a Jira Server ID is required. The Jira Server ID is a 16-digit code, which the Jira Administrator can look up in the Jira menu **Administration | System Info** or **Administration | Structure | License Details**.

Purchasing from Atlassian

You can purchase a license via Atlassian on the Atlassian Marketplace.

After the purchase is completed, the license key will be available on https://my.atlassian.com.

Purchasing from Resellers or Atlassian Experts

You can purchase through a reseller of your choice. Atlassian Solution Partners can also provide you with additional services and advice.

When you purchase through a reseller, you can get either kind of license (issued by ALM Works or by Atlassian), depending on the reseller's actions. If you prefer one kind of license over another, you should specify that to the reseller.

Migrating Licenses

You can convert a license of one kind into a license of another kind. Please contact sales@almworks.com for assistance.

Next: Select which projects are enabled for Structure